

Confidentiality of Library Records

Account Access by Third Parties

Information regarding the Library materials an individual patron uses is confidential and will not be divulged to another individual or to any agency unless the Auburn Public Library is presented with a court order to do so.

Account Access and Updates by Patrons

Requests from Library patrons for personal account access and updates (renewals, holds, etc.) may be made through a variety of means, including but not limited to email and telephone, provided that the communication offers acceptable verification of the patron's identification, such as an email sent from the account associated with the patron's registration or the patron providing verbal documentation of contact information. Library staff will make this determination, as appropriate.